

Overview

Schedule and Instructions

2:00 p.m. Introduction

Tsvetelina Gabin – Compliance Week

2:05 p.m. Presentation

Kevin Malicki – Harland

2:50 p.m. Q&A

3:00 p.m. Closing



Introduction

The Series, Schedule and Instructions

Upcoming Webcasts

Visit our website for future webcast dates and topics www.complianceweek.com

Instructions

▼ Ask a Question

Use the "Ask a Question" function (left side of your screen)

All questions will be anonymous

▶ Event Resources

To download today's presentation, click on "Event Resources" dropdown menu on the left-hand side of your screen

CPE

Please disable your pop-up blockers to access the automatic CPE exam presented at the webcast conclusion

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COMPLIANCE WEEK

Speakers



Kevin Malicki joined Harland Clarke in 2017 as Director of Product Management for Governance, Risk and Compliance (GRC). He brings 20 years of banking experience, including senior level positions at SunTrust Bank and Fidelity Southern Bank, driving risk management activities.

Kevin is a graduate of the State University of New York (SUNY) College at Buffalo and has a Six Sigma Green Belt certification.



Nick Fuston serves as the Subject Matter Expert for Harland Clarke in the areas of governance, risk and compliance. A University of Kansas graduate, Nick spent his early career driving sales and customer engagement for a leading cloud-based GRC software company.



COMPLIANCE WEEK 4

In 2018, we can expect many new trends...



The Industry Is Still Changing

- Tech keeps changing
- Open Banking
- Regulations
- Millennials

- ✓ **ENSURE** technology is effective and flexible
- ✓ **STAY AHEAD** on all things governance, risk and compliance



Cyber Security Concerns Reign Supreme

Banks and credit unions are putting securities in place to protect themselves and their account holders.

Are your third party vendors just as diligent?

- ✓ Routine IT audits
- ✓ Ongoing oversight activities
- ✓ Maintain industry standards for information security



Third Party Risk is a Higher Priority Than Ever

Consider the Equifax example. What happened?

- Broadened the risk profile
- Changed what regulators now expect in terms of cyber risk management

- ✓ **IMPROVE** oversight of third-party risks
- ✓ **IMPLEMENT** S.M.A.R.T. checklist of third-party audit needs (Specific, Measurable, Achievable, Realistic and Timely)
- **✓ CONDUCT** third party risk audits regularly



Banks More Aware of Talent-Related Risks

Cyber-attacks and internal fraud

- Staff is often the first line of defense
- Do the employees know how to mitigate risks at their own level?

- ✓ MAP each risk to a control
- ✓ **SEGREGATE** duties ACROSS EMPLOYEES
- ✓ **DEVISE** thorough vetting/screening of employees



Spotlight on Short Term Lending Risks & Regulations *78% of Americans live paycheck to paycheck

In the last financial crisis - the infrastructure used to develop, originate and service those loans was, in many cases, not up to the task of controlling the risk that those assets had.

- ✓ **EVALUATE** effectiveness of loan product offerings against potential risk
- ✓ **INVEST** in INFRASTRUCTURE IMPROVEMENTS to manufacture and produce loans



Continued Regulatory Uncertainty

On the horizon...

- CECL's (Current Expected Credit Loss Standard)
- Impending regulatory change
- New vendors with new technology

- **▼ EXAMINE** internally to ensure ducks are in a row
- ✓ **LEVERAGE** technology to stay informed and nimble
- ✓ **GAIN** greater visibility into potential risks across the enterprise



Lack of Confidence in Risk and Compliance Management Efforts

70% of leaders believe the risks they face are "complex and numerous" and do not believe their processes reflect "complete" or formal enterprise-wide risk management.

- **▼ TAKE** a holistic approach to managing risk and compliance
- ✓ **DECIDE** how risk should factor into overall enterprise objectives and planning
- **✓ MOVE** beyond spreadsheets and binders





Thank you for joining us

CPE Credit Information

The CPE test will appear in a separate window at the conclusion of the webcast. If you have trouble accessing the test, please email us at info@complianceweek.com. CPE certificates will be emailed to you separately following completion of the exam.

Be sure to disable your pop-up blockers to access the automatic CPE exam presented at the conclusion of the webcast. Please note that a passing score of 80% or higher is needed to receive CPE credit.

View Upcoming Compliance Week Webcasts: www.complianceweek.com/webcasts

Upcoming In-Person Events:

3rd Annual Third Party Risk Management Summit – March, 19-20, 2018 | Atlanta, GA 13th Annual Compliance Week Conference – May 21-23, 2018 | Washington, D.C.

Please send feedback to: info@complianceweek.com



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