Presentation materials and video replay will be provided within one week.

Have questions? Use the chat panel 🔤 – we'll field them as we go and during the Q&A recap at the end of the call.



## A Simple Way to Manage Your Branded Marketing Materials During an M&A

### **Today's Presenters**



#### Debra Corwin

Vice President, Print Solutions Product Marketing, Harland Clarke



#### Steve Hesse

Director, Web Services, Wright Business Graphics



M&A Industry Trends

How M&As Challenge Your Marketing Department

A Simple Way to Manage Your Branded Marketing Materials During an M&A

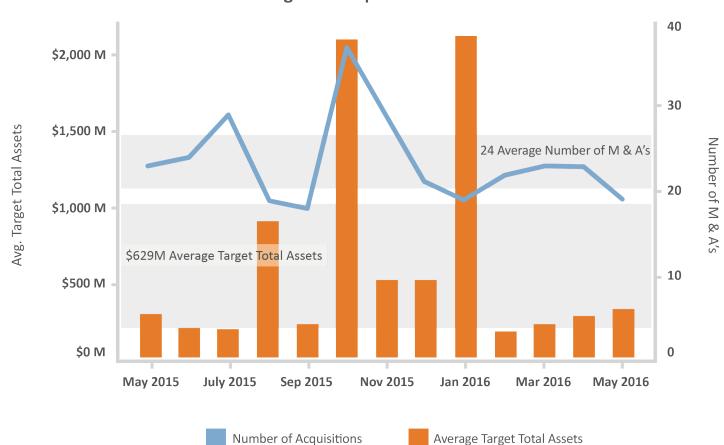
Q&A



M&A Industry Trends > > >



### Bank M&As - Recent Activity

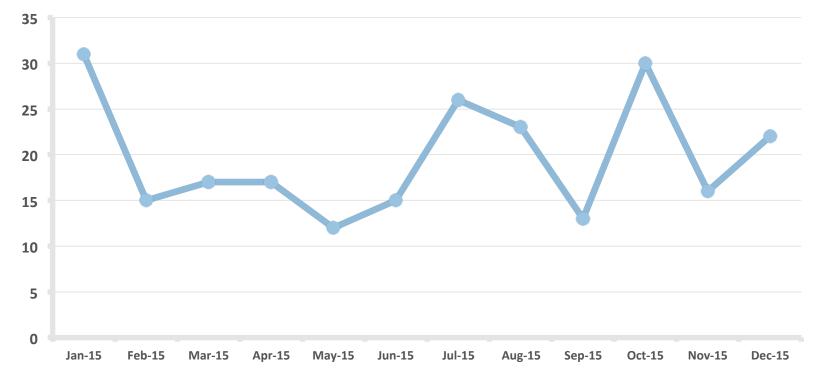






### **Credit Union Approved Mergers**

#### **Credit Union Mergers**



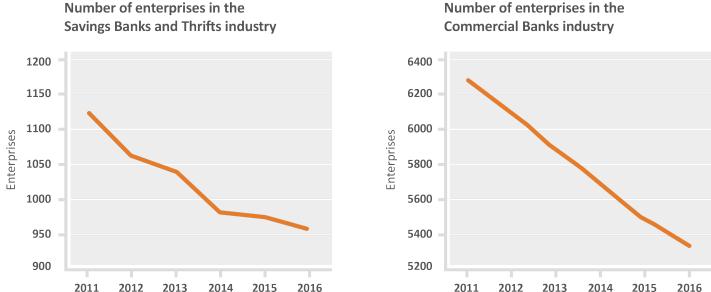
Data compiled Jun 16, 2016. Includes mergers approved from Jan. 1, 2015 through Dec. 31, 2015. Source: National Credit Union Administration



6

### **Banking Sector Primed for M&A Activity in 2016**

#### Total number of enterprises is expected to fall 0.6% over 2016



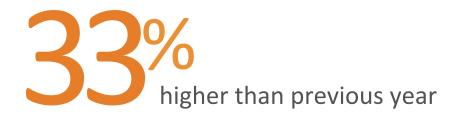
#### **Factors:**

- Regulatory pressures and low-growth environments ۲
- Rising regulatory compliance costs ۲
- Leverage the benefit of technology transfers and scale ٠



### **Post-Merger Integration Challenge**

## 60% of bank leaders reveal that post-merger integration was the most difficult aspect of their most recent deal ...





### Challenges for Your Marketing Department > > >



### New Branches Require New Marketing Materials

#### Providing personalized supplies to employees

- Business cards
- Stationery

#### Stocking the branches with supplies

- New account kits
- Posters
- Marketing materials
- Promotional items

#### Community announcements

• Print ads

#### Reaching out to new neighbors

- "Save the Date" mailings on upcoming seminars
- Awareness mailing to small business and targeted account holders



### **Providing Personalized Supplies to Employees**

#### Typical process to order cards

- Many steps to follow
- 2 to 3 business days
  - Personalize
  - Proofs
  - Approvals
  - Print
  - Ship
- 1 hour per card

MARKETING Step 1	<ul> <li>Gather personal information from new employees</li> <li>Emails PDF to <b>New Employees</b> for approvals</li> </ul>
NEW EMPLOYEES Step 2	<ul> <li>Review email PDF from Marketing</li> <li>Request changes if needed</li> </ul>
MARKETING Step 3	<ul> <li>Makes changes if necessary</li> <li>Emails <b>New Employees</b> updated PDF</li> </ul>
NEW EMPLOYEES Step 4	<ul> <li>Review updated PDF from Marketing</li> <li>Sends final approval to Marketing</li> </ul>
MARKETING Step 5	<ul> <li>Gathers all new employee orders</li> <li>Submits group order to <b>Print Vendor</b></li> </ul>
PRINT VENDOR Step 6	• Prints and ships postcards to New Employees

Coordinating group orders Time-consuming



### **Stocking Branches With Marketing Materials**

# Typical process to stock the new branch

- Multiple vendors
  - Print
  - Folders
  - Signs
  - Promotional
- Multiple shipments
- 30 minutes per vendor

### Multiple orders Multiple deliveries Time-consuming

MARKETING Step 1	<ul><li>Determine which supplies are needed</li><li>Determine quantity of each to send</li></ul>
MARKETING Step 2	<ul> <li>Submit orders to Print vendor</li> <li>Submit orders to Folder vendor</li> <li>Submit orders to Sign vendor</li> <li>Submit orders to Promotional Item vendor</li> <li>Submit orders to other vendor</li> </ul>
MARKETING Step 3	Notify <b>New Branch</b> of orders and ship dates Monitor vendor tracking information
NEW BRANCH MANAGER Step 4	<ul> <li>Notify Marketing via email when: Print material arrive Folders arrive Signs arrive Promotional items arrive Other materials arrive</li> <li>Confirm condition and quantity of each item</li> </ul>



Times approximate. © 2016 Harland Clarke Corp. All rights reserved.

### **Sending Community Announcements**

### Typical process to prepare ads

- New ad copy
  - Weekly
  - Monthly
- Multiple sizes
  - Publication specific
- Time-sensitive
  - Press dates not flexible
- 1 to 2 hours per piece

Time-consuming Never-ending

BRANCH MANAGER Step 1	<ul><li> Identifies local publications to advertise</li><li> Emails request to Marketing</li></ul>
MARKETING Step 2	<ul> <li>Schedule time to develop ad</li> <li>Emails PDF to branch manager for approval</li> </ul>
BRANCH MANAGER Step 3	<ul> <li>Confirms size ad needs to be for Publication #1</li> <li>Emails ad size to Marketing</li> </ul>
MARKETING Step 4	<ul> <li>Makes changes to ad to fit size requirements</li> <li>Emails New Branch Employee updated ad</li> </ul>
BRANCH MANAGER Step 4	• Emails Marketing request to resize ad for Publication #2
MARKETING Step 5	• Emails re-sized ad to Branch Manager
BRANCH MANAGER Step 6	• Emails Marketing request to modify the dates of the ad for Publication #1
MARKETING Step 7	• Emails modified ad to Branch Manager



13

### **Reaching Out to New Neighbors**

#### Typical process to mail post cards

- Many steps to follow
- 10 to 21 business days
  - Design
  - Proofs
  - Approvals
  - Print
  - Mail

14

• 2 to 5 hours per piece

Complex Time-consuming

BRANCH MANAGER Step 1	<ul> <li>Branch Manager wants to send invitation to visit the new branch</li> <li>Emails request to Marketing</li> </ul>
MARKETING Step 2	<ul> <li>Schedule time to develop template</li> <li>Emails PDF to Branch Manager for approval</li> </ul>
BRANCH MANAGER Step 3	<ul> <li>Emails changes or approval back to Marketing</li> </ul>
MARKETING Step 4	<ul> <li>Makes changes to postcard</li> <li>Emails Branch manager updated PDF of postcard</li> </ul>
BRANCH MANAGER Step 4	<ul> <li>Sends final approval to Marketing</li> <li>Requests mailing list</li> </ul>
MARKETING Step 5	<ul> <li>Emails request for mail list to be scrubbed against company Do Not Contact list</li> <li>Emails vendor scrubbed list with PDF to complete mailing - or - sends PDF of postcard to print vendor</li> </ul>
PRINT VENDOR Step 6	Prints and ships postcards to loan officer
BRANCH MANAGER Step 7	<ul> <li>Prints labels and applies to postcard along with stamp - 1-3 hours</li> <li>Takes postcards to post office for mailing</li> </ul>



### A Simple Way to Manage Your Marketing Materials >>>



### **Introducing BRAD from Harland Clarke**



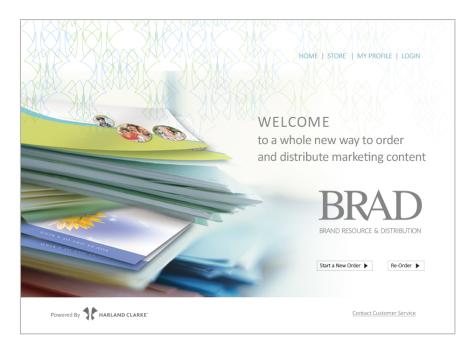
BRAND RESOURCE & DISTRIBUTION

Harland Clarke's customized online self-service portal

BRAD enables you and your branches to print all your branded marketing materials – on demand – quickly and easily



### Demo: BRAD from Harland Clarke





### **5** Reasons BRAD Improves Your Print on Demand Process





### **BRAD from Harland Clarke**

# Marketing with $BR\!AD$

**BRAD** has self-service **personalized materials** available in days — not weeks!

BRAD allow us to consolidate multiple ordering processes into ONE

**BRAD** has provided the **control** that marketing needs.

BRAD follows our brand standards.

**BRAD** offers a **self-service** direct mail tool for the Mortgage Department and local Realtors to develop compliant direct mail campaigns to earn new business.



Type your question in the chat panel 🔤

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