

Presentation materials and video replay will be provided within one week.

Have questions? Use the questions panel <u>□</u> – we'll field them as we go and during the Q&A recap at the end of the call.

Five Reasons You Should Consider a NEW Print On Demand Process

# Today's Agenda

- Challenges for Financial Institution Marketers
- Overcoming the Challenges
- Our Solution
- Q&A



# **Today's Presenters**



**Debra Corwin**Vice President, Print Solutions Product Marketing, Harland Clarke



**Steve Hesse**Director, Web Services, Wright Business Graphics



**Gordon Klepec**Vice President, Sales and Marketing, Wright Business Graphics



# Challenges of an Financial Institution Marketer





# **Challenges of an Financial Institution Marketer**

### Typical process to mail post cards

- Many steps to follow
- 10 to 21 business days
  - o Design
  - o Proofs
  - Approvals
  - o Print
  - Mail
- Two to five hours per piece

Complex<br/>Time-consuming

LOAN OFFICER Step 1	<ul> <li>Loan officer wants to co-brand with their         Realtor partner         </li> <li>Emails request to Marketing</li> </ul>
MARKETING Step 2	<ul> <li>Schedule time to develop template</li> <li>Emails PDF to loan officer for approval</li> </ul>
LOAN OFFICER Step 3	<ul> <li>Emails Realtor PDF for approval</li> <li>Emails changes or approval back to Marketing</li> <li>Fills out Realtor Co-branding approval form to Realtor</li> </ul>
MARKETING Step 4	<ul> <li>Makes changes to postcard</li> <li>Emails Loan Officer updated PDF of postcard</li> </ul>
LOAN OFFICER Step 4	<ul> <li>Emails Realtor updated PDF for approval</li> <li>Sends final approval to Marketing</li> </ul>
REALTOR Step 5	<ul> <li>Signs, scans and emails/mails Realtor co-branding agreement</li> </ul>
MARKETING Step 6	<ul> <li>Emails request for mail list to be scrubbed against company Do Not Contact list</li> <li>Emails vendor scrubbed list with PDF to complete mailing - or - sends PDF of postcard to print vendor</li> </ul>
PRINT VENDOR Step 7	Prints and ships postcards to loan officer
LOAN OFFICER Step 8	<ul> <li>Prints labels and applies to postcard along with stamp - 1-3 hours</li> <li>Takes postcards to post office for mailing</li> </ul>



### **A Better Way**

### Improved process to mail post cards

- Fewer steps to follow
- Fewer business days
  - o Design
  - o Proofs
  - Approvals
  - o Print
  - o Mail
- 20 to 30 minutes per piece



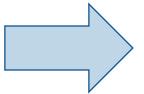
LOAN OFFICER Step 1	<ul> <li>Logs in to storefront</li> <li>Selects postcard from library</li> <li>Postcard is auto filled with LOAN OFFICER contact info and photo options</li> <li>LOAN OFFICER selects Realtor logo and headshot from library or uploads         <ul> <li>a new one</li> </ul> </li> <li>LOAN OFFICER uploads home info, photos, etc.</li> <li>LOAN OFFICER uploads mailing list</li> <li>LOAN OFFICER submits order and sends approval request to the Realtor</li> </ul>
REALTOR Step 2	<ul> <li>Receives email requesting approval of postcard and accepts company marketing agreement within email</li> </ul>
MARKETING Step 3	<ul> <li>Marketing receives order and approves, denies, or edits directly within storefront</li> </ul>
PRINT VENDOR Step 4	<ul> <li>Receives order, scrubs list against Do Not Contact which is automatically added to each postcard along with postage</li> </ul>



# **A Better Way**

### FROM:

- Up to 50 hours
- Manual system
- Many steps
- Frustrating



### TO:

- Less than three hours
- Reduced approval time
- Reduced marketing involvement
- Easy



# **Introducing BRAD from Harland Clarke**

# BRAD

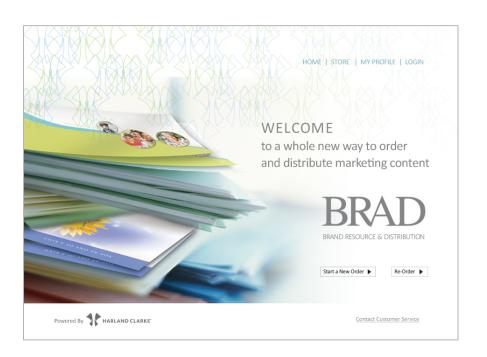
#### **BRAND RESOURCE & DISTRIBUTION**

- BRAD = Brand Resource And Distribution
- Harland Clarke's **new** customized online self-service portal.

BRAD enables you and your branches to print all your branded marketing materials – on demand – quickly and easily.



# Demo: BRAD from Harland Clarke





### **BRAD Wears Many Helpful Hats**

- BRAD works for multiple business segments
  - Advertising and ad placement
  - Teller training
  - Loan marketing
- BRAD manages change
  - Branch openings
  - Quarterly marketing refresh
  - Multiple brands (important to holding company initiatives)
  - Brand acquisition
  - Product launches
  - Event planning
- BRAD unifies ordering processes
  - Business card and stationery
  - Forms and supplies
  - Brochures, flyers, disclosures



# Five reasons BRAD improves your print on demand process ...





### **BRAD from Harland Clarke**

BRAD has self-service personalized materials available in days — not weeks! BRAD allow us to consolidate multiple ordering processes into ONE

Marketing with BRAD

BRAD has provided the control that marketing needs.

BRAD offers a selfservice direct mail tool for the Mortgage Department and local Realtors to develop compliant direct mail campaigns to earn new business.

**BRAD** follows our **brand standards.** 



# **Q&A Wrap Up**

### Type your question in the questions panel



#### **Debra Corwin**

Vice President, Print Solutions Product Marketing, Harland Clarke

### Steve Hesse

Director, Web Services, Wright Business Graphics

### **Gordon Klepec**

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# **Thank You**

